**ESO Auto CAD Import**

**What’s Happening Tuesday, October 5th, 2021 beginning at 0900?**

* On October 5th at 0900 Austin Fire will activate Auto CAD Import in our ESO environment.

**How Does This Affect Me?**

* We do not expect you to be impacted. However, there was an incident in the past where other external agencies (ESDs) experienced some slowness that may have been caused by our activation of imports. If you experience unexplained slowness around 0900 please report this to the vendor and your point of contact at AFD.

**How do I get technical support?**

* To submit a technical support ticket, please contact the **CTM Service Desk (974-4357)** or submit a [cid:image003.jpg@01D5909D.0A8D1120](https://atx.service-now.com/sp) request for assistance.